

My **CENTI**MARK SERVICE®



North America's Leader in Commercial and Industrial Roofing. Bringing Accuracy, Accountability and Ease to Roofing.

What is MyCentiMark Service?

MyCentiMark Service is an on-line web-based application that provides access to your roofing service repair information in an easy-to-navigate manner.

**Roof Leaks?
Weather Emergencies?
Contact CentiMark for
24/7 Response**

CentiMark Rate of \$80 per man per hour

Contact CentiMark:

- **By Phone:** 1-800-254-0853

- **By E-mail:** customerservice@centimark.com

- **By Instant Message:**

www.CentiMark.com.
Click on LIVE HELP.

This feature is available
Mondays - Fridays from
8:30 a.m. - 5:00 p.m.

www.CentiMark.com



Getting Started

It's easy! Go to www.CentiMark.com/service and enter your invoice # and payee customer #. If you need assistance, call your local sales representative or CentiMark's Service Department at 1-800-254-0853.

What are the features?

- **Before & After Photographs** of repair work
- **Work Authorization Form** - provides line item listings, associated costs of materials used and hours worked including a signature from your on-site representative.
- **Invoice** - PDF formatted for your printing convenience.
- **Preventative Maintenance** - measures to be considered to help extend the service life of your roof.
- **Conditions & Recommendations** - a cursory review of on-site roof conditions and potential suggestions to help assist customers with their safety needs.
- **On-line Chat** - Instant Message (IM) the CentiMark Service Department during normal business hours with questions you may have while reviewing complete repair work.
- **Feedback** - rate CentiMark. We appreciate your comments and suggestions.

Maximize the life and value of your roofing investments!

Ask us about MyCentiMark.com, a technology tool that will provide you the ability to view and manage all aspects of your roofing assets in one on-line resource. (Available for customers with multiple facilities only.)