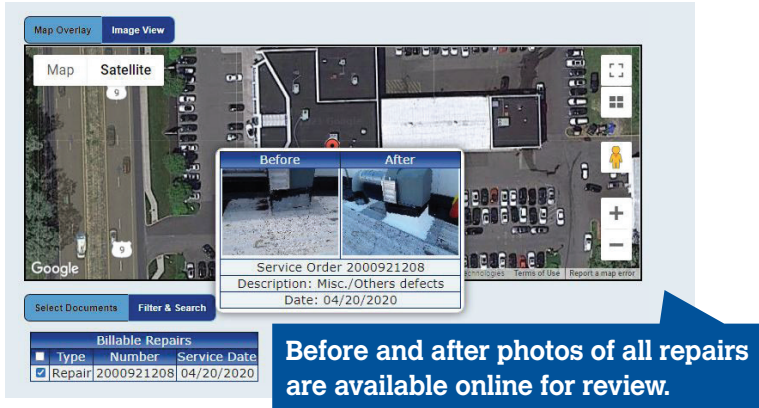


HB Fuller and CentiMark:

Making a difference through our partnership.

As a National Partner, HB Fuller has exclusive access to our customer service program and the following benefits for all locations across North America.



Map Overlay Image View

Map Satellite

Google

Before After

Service Order 2000921208
Description: Misc./Others defects
Date: 04/20/2020

Select Documents Filter & Search

Billable Repairs		
Type	Number	Service Date
<input checked="" type="checkbox"/>	Repair	2000921208 04/20/2020

Before and after photos of all repairs are available online for review.



Accuracy & Accountability:

- **Work Authorization Forms:** PDF of work performed, labor hours and materials used.
- **Photo Documentation:** Before and after photos of each repair, including aerial overlays of your rooftop.
- **Account Information:** CentiMark statements and invoices.
- **MyCentiMark.com:** Online database of all your facilities roof projects.

Ease:

- **Project Coordination:** Dedicated Customer Service Representative to coordinate all of your roof repairs and service needs: dispatching, tracking and response time.
- **Single Point of Contact:** A local National Account Manager to coordinate all your roofing needs.
- **Priority Leak Repair Service:** 24/7 for all emergencies, roof leaks or repairs anywhere in the United States - 800-254-0853

Customer Service:

- **Communication:** Excellent communication regarding all service requests.
- **Updates:** ETA's (estimated time of arrival) and work performed as well as confirming completed service.
- **Seamless:** Making your repairs and service fully integrated with your specific requirements while following all safety guidelines.

Services:

- **Repairs:** Quickly locate the source and make necessary repairs in a timely manner to get your building watertight.
- **Replacement:** If your roof is in need of more than a repair or routine service, we'll replace your roof with a focus on safety and minimal disruption to business operations.
- **Roof Evaluations:** Gain in-depth knowledge of your roof's condition with a complimentary roof evaluation that will provide you with a written report, photos and repair or replacement recommendations to help with capital and operational planning.

Discounted Service Labor Rate



With over 95 offices across North America, we provide you with exceptional nationwide coverage. This means quicker response times, a local point of contact and customer service.

CentiMark.com

HB Fuller's dedicated CentiMark Team:

To request service or discuss service needs for your roof contact:

Amanda Welch, Customer Service National Accounts

724-514-8618 / Amanda.Welch@CentiMark.com

To discuss your roofing needs contact:

Chuck Blair, National Account Manager

612-500-7835 / Chuck.Blair@CentiMark.com